

Arbitration Request Activity 2009



	Dollar amount requested	Mediation attempted		Resolved through mediation		Dollar amount awarded to Complainant	Procedural review request filed		Final action by Board of Directors
		yes	no	yes	no		yes	no	
Complaint #1	\$22,500		no		no	\$0		no	n/a
Complaint #2	\$1,215	yes		yes		n/a			n/a
Complaint #3	\$1,507.50	yes		yes		n/a			n/a
Complaint #4	\$9,000	yes			no	\$9,000	yes		upheld
Complaint #5	\$8,877	yes		yes		n/a			n/a
Complaint #6	\$2,625		no			\$0			n/a
Complaint #7	\$3,465		no			\$3,465		no	n/a